

PATIENT RIGHTS AND RESPONSIBILITIES

1. You have the right to receive treatment deemed medically necessary, regardless of race, religion, gender, sexual orientation, ethnicity, age, or disability. You have the right to be treated with dignity and respect, and receive care that is considerate of your personal values and beliefs.
2. You have the right to personal privacy and confidentiality of information. All information is held confidential in accordance with federal and state laws, and acceptable medical practice.
3. You have the right to participate in treatment planning, and to be informed of medically necessary treatment options, regardless of cost or benefit coverage.
4. You have the right to address any concerns with your clinician, your insurance company, or your clinician's licensing board.
5. You have the right to access the Member Rights and Responsibilities for your individual benefit plan.
6. You are responsible for giving your clinician and/or benefit plan adequate information to receive appropriate care. You are responsible for participating, to the degree possible, in understanding your behavioral health problems and developing with your clinician mutually agreed upon treatment goals.
7. You are responsible for following treatment recommendations and attending scheduled appointments at the frequency recommended by your clinician.
8. You are responsible for any fee or co-pay at the time of service. You are responsible for determining that insurance will pay for services before they are rendered, and if they do not, you are financially responsible for all services rendered.
9. You have the right to discuss any or all of these rights and responsibilities with your clinician.

If you are having a life-threatening emergency, you are to call 911 or go to your nearest hospital emergency room. This office does not offer access to after hours crisis assistance by pager or cell phone. Please speak to your individual clinician to review this procedure.